

KLAVENESS AS	Quality Policy	QP.STR.01 Version N° 1 Date: july/2023
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At Klaveness AS, we are committed to delivering high-quality footwear to our customers, ensuring their satisfaction and trust in our brand. Our dedication to quality is aligned to innovation, creation of ultimate value for users, customers and employees and with the principles of ISO 9001, as a scandinavian footwear brand with unique solutions that targets specific needs, namely medical devices. Our Quality Management System (QMS) reflects our dedication to excellence, supported by the following guidelines:

1. **Customer Satisfaction:** We strive to understand and exceed our customers' expectations by providing footwear products that meet their needs namely in terms of design, comfort, and durability.
2. **Compliance:** Klaveness AS is committed to complying with all relevant statutory and regulatory requirements related to the design, production, and distribution of footwear.
3. **Continuous Improvement:** We foster a culture of continuous improvement throughout our organization. Through regular reviews and feedback, we identify opportunities for enhancement in our processes, products, and services.
4. **Employee Engagement:** Our employees are essential to the success of Klaveness AS. We invest in their training and development to ensure a skilled and motivated workforce that contributes to the quality of our products.
5. **Supplier Partnerships:** We work closely with our suppliers to ensure the quality and reliability of our footwear. Collaboration and communication with all suppliers are integral to our commitment to quality.

This quality policy is communicated to all employees, stakeholders, and interested parties to ensure a shared understanding of our commitment to quality.

This quality policy is regularly reviewed to ensure its ongoing suitability and relevance. Any necessary updates are communicated throughout the organization.

K. Klaveness

(Signature)

(CEO)